

August 2, 2022

FOR IMMEDIATE RELEASE

Southwest Behavioral & Health Services Discovered Data Security Incident

On July 15, 2022, Southwest Behavioral & Health Services of a security incident which occurred on May 5, 2022, in which unknown person accessed an email account that included personal information. Upon learning of this incident, Southwest Behavioral & Health Services immediately launched an investigation to more clearly understand the scope of the situation. The email account included information such as dates of birth, addresses, email addresses, resume information, medical diagnosis information, Social Security numbers, and phone numbers.

On August 1, 2022, Southwest Behavioral & Health Services mailed notification letters to those individuals who may have been affected by the incident. Additionally, Southwest Behavioral & Health Services offered to individuals affected by this incident identity theft protection services through IDX, the data breach and recovery services expert. Although there is no evidence indicating identity theft as a result of this incident, the mailed letters provide recommendations on how the affected individuals may protect themselves. Southwest Behavioral & Health Services encourages any affected individuals to remain vigilant by monitoring their personal information. Additional information may be found in the notification letters.

Southwest Behavioral & Health Services has implemented additional safeguards including providing its workforce additional training to help mitigate the risk of a similar incident occurring in the future.

Southwest Behavioral & Health Services takes its patients' privacy and the security of information very seriously and deeply apologize for any inconvenience this incident may cause.

Please call 1-800-939-4170 or go to [https:// app.idx.us/account-creation/](https://app.idx.us/account-creation/) for assistance or for any questions you may have.

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