



3450 N. 3rd Street
Phoenix, Arizona 85012-2331

March 17, 2020

To the Southwest Behavioral & Health Family and Clients:

As we continue to feel the impact of the coronavirus (COVID-19), SB&H continues to take steps that we believe will help protect the health and safety of our clients and employees, which is always our top priority.

We continue to closely monitor local and national reports through the Arizona Department of Health Services and the CDC, on the evolving impact of COVID-19. As you may be aware, this situation changes frequently and we are committed to respond in ways that protect our employees and clients.

Over the past week our housekeeping and sanitation processes have been enhanced. We are frequently disinfecting common surfaces such as door handles, countertops, keypads, restroom surfaces, telephones, etc., we also continue to ask that all of our employees and clients follow the CDC guidelines to prevent the spread of infection.

SB&H is prepared to take steps necessary if any employees contract COVID-19 or symptoms associated with this illness. As a healthcare agency we will continue to provide services throughout the State. We have dedicated employees here at SB&H who are committed to serving our clients and help in times of uncertainty.

To our clients: If you have any questions or concerns, please talk to your clinician. We understand you have many options to choose a healthcare provider and we are grateful you have chosen SB&H. Throughout this time, we know coming in for appointments may be a challenge or concerning. We would like to inform each of you that we have the ability to offer video and phone appointments if this would be more comforting to you. If these options are of interest please talk with the staff you work with directly or a front office staff member.

SB&H continues to do our part to keep everyone safe.

Southwest Behavioral & Health Services
President & CEO